

OIT/TRIS

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13 DEC 1988

NPIC/D-397/88

9 DEC 1988

MEMORANDUM FOR: Director, Office of Information Technology

FROM: Frank J. Ruocco
Director, National Photographic Interpretation Center

SUBJECT: Request for Assistance

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1. It is requested that OIT develop and fund for a solution to the problem that NPIC is experiencing with the non-secure telephone switch at

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2. For your information, the current switch has exceeded its maximum capacity, and consequently cannot handle our current requirements. All available trunk lines are overloaded, making it almost impossible during peak office hours to receive or make calls which must go through the trunk lines. This situation severely hampers NPIC and its tenant organizations from conducting business efficiently. Additionally, we need approximately another two hundred phones which cannot be handled by the current switch.

3. We realize that OIT has a long range plan to install an IRX S80 system in the fiscal 1991-1992 timeframe, but we must have some interim relief to meet our current requirements. Towards this end, members of my staff have received excellent support from [redacted] from your office in exploring various options to relieve our most immediate problems. I wholeheartedly support our two offices working together and hope that a reasonable solution can be found and funded during fiscal year 1989.

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Frank J. Ruocco